



2020 YEAR IN REVIEW

DETROIT HEALTH DEPARTMENT



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FROM THE CHIEF PUBLIC HEALTH OFFICER



Denise Fair Razo, MBA, MPH, FACHE
Chief Public Health Officer

The COVID-19 pandemic thrust public health into the spotlight throughout 2020, and the effects will continue to shape policies and programs going forward. Despite massive challenges as the virus evolved and case levels rose, the Detroit Health Department pivoted to re-allocate resources and staff to the Citywide response to slow the spread and keep Detroiters safe.

We didn't do it alone. Our community partners were essential to our success in educating and providing residents of Detroit with the resources they needed to keep as safe as possible. The Detroit Health Department's plan involved input and coordination from all municipal departments across the city and with healthcare providers, schools, community organizations, churches and businesses. An Incident Command Center was stood up to coordinate the City's response from multiple agencies including Health, to ensure the critical infrastructure was maintained. This sharing of information was critical in bringing immediate awareness for strategic response.

These partnerships evolved and strengthened, bolstering our response from ensuring hospitals had adequate supplies of PPE and test kits, to providing education, outreach and testing to protect our most marginalized residents.

While a majority of our efforts in 2020 were pandemic-response related, the Detroit Health Department continued to operate our core programs and essential services, many of which pivoted to virtual to ensure everyone in the City of Detroit has equitable access to everything they need to live a healthy lifestyle and thrive.

I hope you share in my deep sense of pride as you read this report, for the story it tells about the way this team of professionals met the unprecedented challenges posed by this pandemic. I also want to extend thanks on behalf of this team to all Detroit residents who stepped up and showed the world once again the strength and resilience of our great city.

Yours in Health,

Denise

COVID-19 RESPONSE



The Detroit Health Department played a pivotal role in the City's response, coordinating the allocation of resources and staff to protect the health of all city residents, while ensuring that critical services continued to operate. The Health Department used data from public surveillance systems and internal COVID-19 response teams to create data dashboards that facilitated and informed critical City decisions, such as the need for outreach testing in high-risk congregate settings.

More than 200 Detroit Health Department staffers were deployed to take on COVID-19 roles including testing, investigation and contract tracing.

TESTING

- Rapid testing at 100 Mack Avenue using Abbott Testing Machines to first responders including Detroit Police and Fire, EMS, DDOT bus drivers to ensure critical infrastructure is maintained
- State Fairgrounds mass testing for Detroiters and Tri-County residents
- Drive-through testing
- Senior living facilities
- Homeless shelters
- Local businesses & organizations
- Live educational telephone Town Halls
- Virtual webinars/community events
- Media blitz
- Social media messaging
- Public Service Announcements
- Weekly press conferences
- COVID-19 dashboard providing daily updates

TRACING

The Detroit Health Department conducted case investigations and initiated contact tracing

EDUCATION AND OUTREACH

Facilitated more than 520 events reaching more than 205,000 participants, including:

- Daily nurse hotline
- Daily "Power Hours"

ISOLATION FOR COVID-19 POSITIVE CASES

The Detroit Health Department monitored positive cases (referring as needed for testing), while the City of Detroit and community partners provide self-isolation support.

2020 COVID-19 STATISTICS

1,709	COVID-19 deaths
25,759	COVID-19 cases
512,726	COVID-19 tests administered

COVID-19, DETROIT AND THE PANDEMIC



COVID-19 Dashboard

Detroit Health Department

Timeline

View Demographics

View Tests

View Hospital Capacity

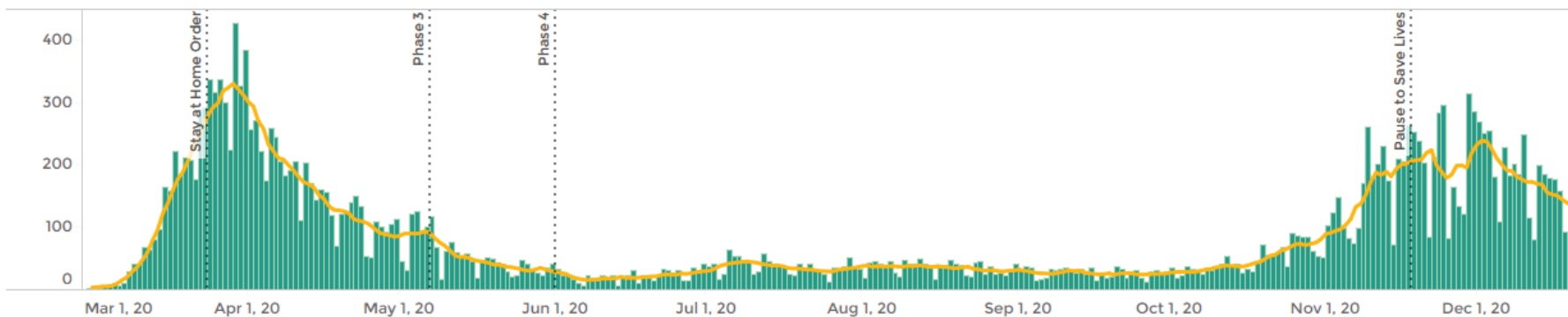
View Zip Codes

View Nursing Homes

View Vaccinations

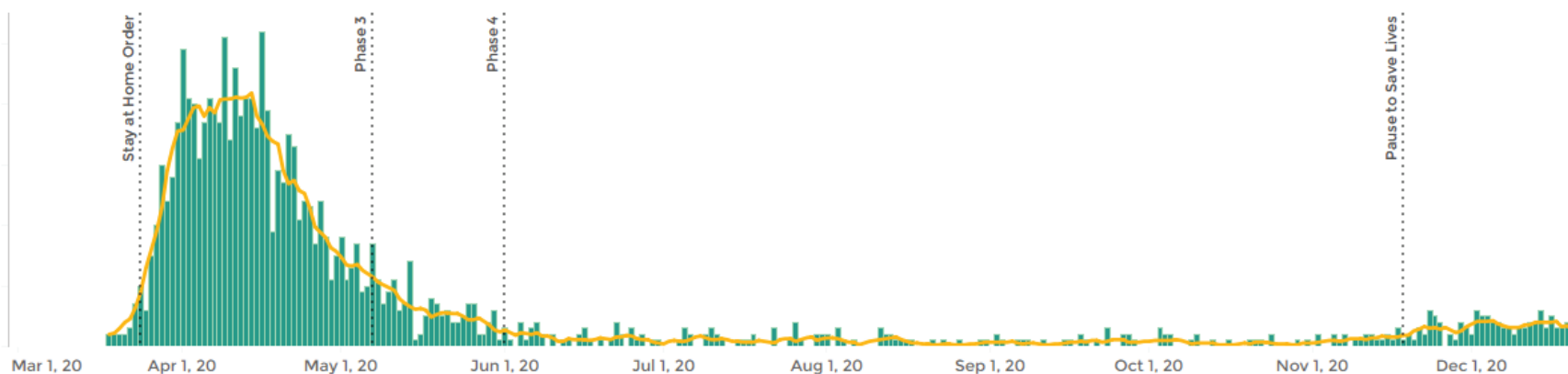
Number of Confirmed Cases by Date with 7-Day Moving Average

When available, the disease onset date is used. Otherwise, either the specimen collection date of the first positive COVID-19 test or referral date is used.



Number of Reported Deaths of Confirmed Cases by Date with 7-Day Moving Average

The actual reported date of death was used to create this curve. 11 confirmed deaths did not have a valid date available and are not represented in this visualization.



A BRIEF TIMELINE

JANUARY & FEBRUARY

The Detroit Health Department and City of Detroit prepare for COVID-19, analyzing ever-evolving information from the State of Michigan and Centers for Disease Control daily

MARCH

The City of Detroit records its first case of COVID-19

Weekly and daily press briefings with Mayor and Chief Public Health Officer keep Detroiters informed, and continue throughout the year

Rapid testing begins at 100 Mack using Abbott Testing Machines for first responders and DDOT bus drivers

Regular meetings begin with leadership of all area hospitals and other local healthcare providers to address bed capacity and PPE supply, providing a direct line of communications with City officials that proved critical to managing COVID-19 case volumes

The Detroit Health Department expands operations establishing a tracking system to manage the rapidly increasing number of COVID-19 cases, as employees pivot to maintain core programs and services virtually

Contact tracing begins



A BRIEF TIMELINE

Communicable Disease unit trains employees from across multiple divisions on inputting cases into Michigan Disease Surveillance System in order to provide seven days/week response notifying Detroiters who test positive of their results, providing education and resources to stay home and stay healthy

Establish a 24-hour call center for the public and healthcare providers, where staff answer 500 calls per day

A dedicated phone line is set up for staff of all area hospitals to fast-track information to address real-time healthcare system issues



A broad and extensive campaign of education and outreach is mounted with messaging in multiple languages, including Spanish, Arabic and Bengali:

- Direct letters to the public with information about the virus and CDC recommendations for slowing the spread and staying safe
- Website redesign to feature guidelines for the safe operation of businesses, schools and public gatherings, including recommendations on ventilation

Teams from the Health Department visit restaurants to provide owners/managers and staff with instruction on safe practices, later expanded to arenas, concert venues and all sites where crowds gather

The City of Detroit becomes the first in the nation to obtain rapid tests developed by Abbott Laboratories and began testing all essential workers

Testing of first responders begins at 100 Mack Avenue, resulting in more than 600 critical frontline workers cleared to return to work

As the City's case rates and fatalities continue to escalate, with Black residents disproportionately impacted, the Detroit Health Department focuses attention on the racial and ethnic disparities associated with COVID-19, ensuring equitable access to testing and information across the City

The Detroit Health Department partners with local community health clinics to ensure that barriers to testing are removed, connecting physicians who can write orders for the tests which require a prescription with Detroiters who may not have access to a primary care provider

A BRIEF TIMELINE

A drive-through testing site at the Michigan State Fairgrounds opens for Detroiters and tri-county residents. The site is staffed with Detroit Health Department staff, first responders, Medical Corps volunteers and students from Wayne State University medical/nursing school programs. An average 500-600 tests per day are administered, and the site gains national media attention as an example of best practices

A robust communications strategy is launched, including onsite visits by teams of Detroit Health Department nurse educators, to provide education to staff, management and residents of congregate living facilities

Outreach team conducts weekly phone calls with nursing home directors to ensure adequate supplies of PPE and resource materials

APRIL

COVID-19 Dashboard is launched

Onsite testing begins at 26 nursing homes through a partnership with Henry Ford Health System, the City's Fire and EMS teams, and students from Wayne State University. More than 2,100 residents and staff are tested over a 10-day period, revealing an initial infection rate of 25%, which was reduced to less than 5% in subsequent testing following cohort education, outreach, and on-site support

The strategy is expanded to a further 36 long-term care facilities, with tests provided to more than 8,000 residents and staff over a five-week period

Onsite testing, outreach and education continues to expand to all seniors living in approximately 80 apartment buildings

The Detroit Health Department continues to expand and refine a massive communications strategy designed to mitigate the spread:

- Public Service Announcements and ads on TV, radio and print
- Billboards
- Social media messaging with instruction from Chief Public Health Officer on how to make your own mask with more than 600,000 views, and focus via Instagram on young people
- Instagram live events hosted with local Detroit influencers to reach a younger demographic
- Provide virtual educational events with community partners including faith-based, Department of Neighborhoods and local elected officials



A BRIEF TIMELINE

MAY

Detroit Health Department participates in MDHHS work groups to develop guidelines for outdoor recreation, youth sports and houses of worship

Detroit Health Department issues a Public Health Order to help disperse crowds that are deemed a threat to the public health

JUNE

A public health emergency is declared in the City of Detroit

Night club inspections begin

The Detroit Health Department works closely with the Detroit Public Schools Community District, providing COVID-19 testing to educators, staff, students and their families for in-person summer school programs

The Detroit Health Department partners with Wayne RESA and the Wayne County Health Department to develop a virtual binder for educators to keep students and staff safe

JULY

The Health Department focuses on outbreak inspections and provides instruction to businesses on safe operation

Detroit Health Nurse investigators conduct regular and ongoing virtual webinars with the City's Department of Neighborhoods

to provide ongoing COVID-19 updates to block clubs, community groups, business owners, faith and school leaders and everyday residents, as well as the chance to get real-time answers to questions

OCTOBER

Detroit Health Department issues public health emergency order to ensure continuity of safeguards to keep Detroiters safe after Michigan Supreme Court strikes down Governor's statewide emergency orders

Outreach and education unit prepares educational materials surrounding the vaccines authorized for emergency use and planned for distribution by year-end

NOVEMBER

Twenty members of the Department's Inspections team are sworn in virtually at 36th District Court, with authority to issue citations carrying fines of up to \$1,000 for businesses that violate city and state health orders

DECEMBER

The Detroit Health Department begins providing vaccinations to frontline, EMS, first responders and healthcare workers who are eligible per CDC Prioritization Category 1A, in the City's first site located at 100 Mack Avenue

iDECIDE DETROIT

iDecide Detroit is committed to continuing as a model program to assist Detroiters in obtaining their family planning needs. In early 2020, the iDecide Detroit clinic operations were paused, and clinical staff pivoted to contribute to the Department's COVID-19 response. In August 2020, iDecide Detroit resumed clinical operations on a limited basis, ensuring that young Detroiters in need of reproductive health services could access contraception, STI testing and treatment. iDecide Detroit maintained limited operations throughout the remainder of 2020, with clinical staff dividing their time between reproductive health services and COVID-19 response, including support of vaccination clinics and ongoing prevention measures. iDecide Detroit continued to operate, employing protocols to keep clients and staff safe such as implementing capacity limits, and performing health screenings. iDecide Detroit continued to provide high quality services which included the introduction of a new method of contraception for clients. The clinical team also received training to expand services through Title X federal funding to support its mission of addressing the reproductive health needs of Detroiters.



ACCOMPLISHMENTS IN 2020

303

clinic visits to teens and young adults during 2020

10

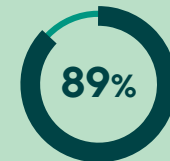
clients received Nexplanon (Long Acting Reversible Contraception) during visit to the clinic

65

clients received moderately effective forms of contraception (Depo shot, oral pills, NuvaRing)

132

clients received Lyft rides in order to receive care



of patient visits included testing for sexually transmitted infections (271)



of clients identified with a positive STI test were successfully treated for infection (70)



of clients served in 2020 were uninsured (110)

For more information, call 833-9-DECIDE

LEAD PREVENTION



The Lead Prevention and Intervention Program provides nurse case management for children ages six and under who have elevated blood lead levels (EBLLs). The program provides education and referrals to increase awareness regarding the hazards and sources of lead exposure, to help reduce lead exposure, increase the number of children assessed and appropriately blood tested for lead.

For the 12 months ending March 31, 2021, the Detroit Health Department Lead Prevention and Intervention Program accomplished the following, despite COVID-19 related challenges such as reduced lead testing by PCPs and challenges accessing clients due to emergency safety protocols.



2020 ACCOMPLISHMENTS

Through our partnership with DPSCD, lead information was distributed by DPSCD Family and Community Engagement (FACE) staff to more than **8,000** households in neighborhoods impacted by lead

Lead Nurse Case managers and Community Health Workers attended outdoor community events during the summer months and provided more than **700** Detroit residents with information regarding the importance of lead testing and instruction on how to reduce in-home lead exposure

Almost **100** virtual nurse case management “visits” were provided to families caring for a child who has been impacted by lead exposure. Nurse case managers and community health workers coordinated, provided and oversaw services aimed at reducing BLLs (Blood Lead Level) below an actionable level

An average of **10** households per month were referred to lead abatement programs

The Lead team pivoted to focus on hospital cases. Communication efforts with clients as well as home/client assessments by NCM and LA shifted to virtual, held via phone, email and text with clients providing photographs

For more information, call (313) 876-0133

HIV/STI

ACCOMPLISHMENTS IN 2020



- The Housing Opportunities for Person with AIDS (HOPWA) Program, is a dedicated team of 11 that works to address the housing needs of people living with HIV. During 2020, this program serviced over 200 participants residing in the City of Detroit and Wayne County with Tenant-Based Rental Assistance, Transitional/ Short-Term Housing, Supportive and CARES Act services
- The Ryan White team of 10 works to distribute HIV Care funds throughout the Detroit Eligible Metropolitan Area (EMA), inclusive of the counties of: Wayne, Oakland, Monroe, St. Clair, Lapeer and Macomb. In FY 2020, the program was awarded \$9,722,630.00 in Ryan White Part A funds, and \$458,801 in CARES Act funds. Over 85% of these funds are distributed to both community based organizations and hospital systems. The following are clients served during FY 2020: Early Intervention Services: 447, Health Insurance Premium & Cost Sharing Assistance: 116, Home & Community Based Health: 4, Medical Case Management (MCM): 416, Medical Nutrition: 526, Mental Health: 253, Outpatient/ Ambulatory Health Services: 2,202, Emergency Financial Assistance: 467, Food Bank: 1,195, Housing: 15, Medical Transportation: 455, Non-MCM: 223, Legal: 16, and Psychosocial Support: 212
- In 2020, the HIV/STI Program received \$1,000,000 in Ending the HVI Epidemic; A Plan for America-Ryan White HIV/AIDS Program Parts A and B funding. With these funds the program was able to complete an extensive community engagement process and fund 6 innovative projects that all aim to end HIV by 2030
- The Prevention Team gave out 63,606 condoms and 41 HIV self-test kits (as part of a new program launched in December 2020). They conducted five outreach events, 19 community training events and trained 127 clinicians by academic detailing. The team ensured access to HIV PrEP by funding a PrEP Navigator at the Wayne State University STI clinic that received 599 navigation visits with 96% accepting a PrEP prescription. 25% were returned after one month
- The team was reallocated to respond to the COVID-19 pandemic. They investigated and/or closed a total of 754 COVID-19 cases from MDSS. The staff also worked the Department's COVID-19 call center, putting in 418 person-hours to answer phones and provide information to Detroiters seeking information on prevention and treatment. The team provided 234 hours to review case investigations

For more information, call (313) 876-4204

313 HOPE: BEHAVIORAL HEALTH



About Us:

313 HOPE (Harm-reduction, Overdose Prevention & Education) Detroit is the Behavioral Health program at the Detroit Health Department. 313 HOPE Detroit provides free education, training and connection to mental health, community and recovery support services for individuals and loved ones dealing with trauma, addiction or unaddressed wellness concerns. 313 HOPE Detroit also partners with community organizations, programs, people and events that are committed to promoting pathways to healing.

Program Areas:

1. Trauma-Informed Training
2. Screening & Counseling
3. Case Management
4. Crisis Response
5. Health Equity & Policy
6. Data & Surveillance

For more information, call (313) 876-4000 or email: 313hope@detroitmi.gov

2020 PROGRAM HIGHLIGHTS

- Launched a trauma-training series engaging nearly 2,000 community members and frontline professionals in virtual and in-person sessions on behavioral health issues exacerbated by COVID
- Distributed 4,000+ doses of Narcan (overdose reversal medication) to trained first responders
- Connected over 1,500 Detroiters to resources at COVID and wellness events
- Collected and safely disposed 300+ pounds of opioids as part of the DEA Take Back (in partnership with DEA, DPD, The Youth Connection, Love Detroit Prevention Coalition, and DWIHN)
- Sponsored the 2020 Detroit Youth Empowerment Awards in partnership with CLASS Agency which reached 1 million people of the age of 18 on television and 2.9M online impressions
- Co-sponsored the 2020 Health Alliance for Violence Intervention
- Our harm reduction programs exchanged over 80,000 syringes
- Established 91 publicly accessible naloxone access points in Detroit
- Provided over 2,000 referrals for recovery support services
- Distributed 500 Detera tags (which permanently deactivates and destroys opioids and prescription medication)
- Created over 100 unique pieces of multimedia content (including PSAs, testimonials, infographics and social media educational content)
- Developed and disseminated a behavioral health resource guide

The COVID-19 pandemic produced an increase in mental health emergencies, and the team responded with increased training for frontline professionals and street outreach.

COMMUNICABLE DISEASE

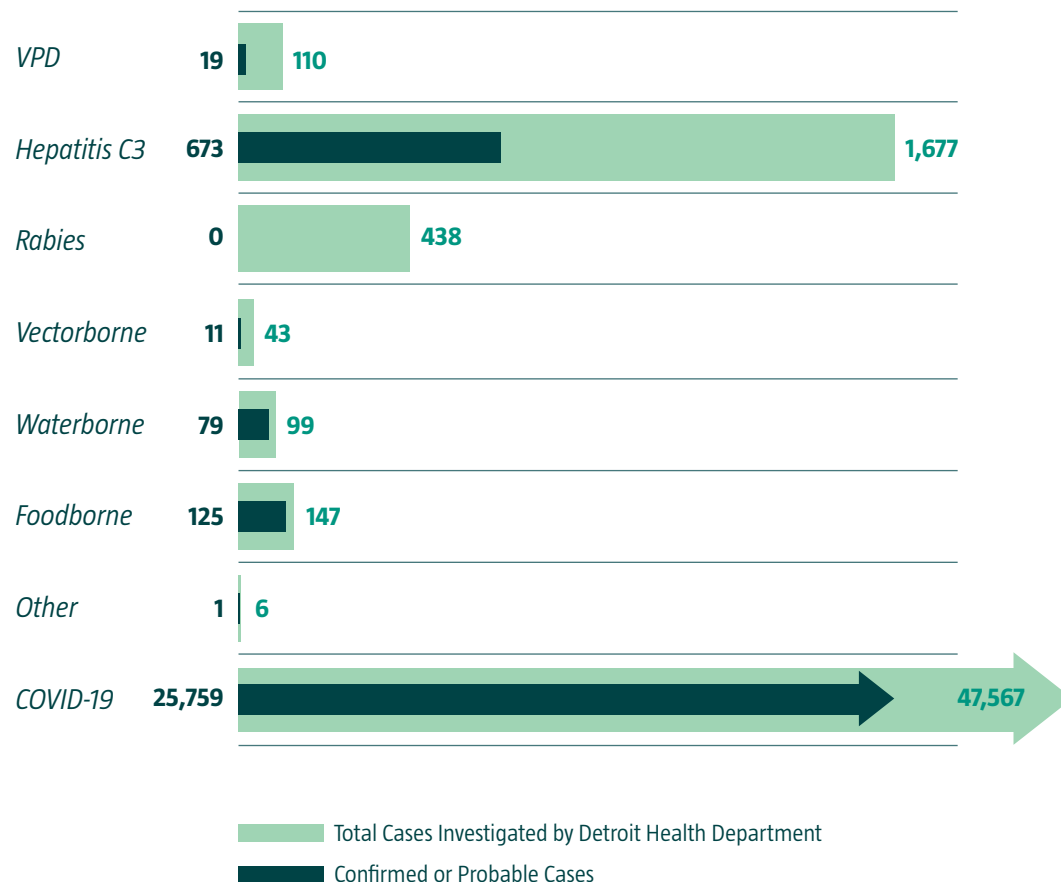
The Communicable Disease (CD) program monitors the incidence of any infectious diseases within the city of Detroit on a weekly (and sometimes daily) basis through investigation and surveillance. Investigations are conducted for diseases transmitted from person to person (i.e., hepatitis and measles), from animals (or vectors) to humans (i.e., rabies and West Nile virus), as well as for vaccine preventable diseases (VPD), like chickenpox (varicella), and foodborne illnesses (i.e., campylobacter and norovirus). A team of nurses, epidemiologists, and other public health practitioners follow-up with patients who test positive for a given disease to learn more about how the resident became sick, and to initiate infection prevention and control measures where indicated. This primarily involves conducting telephone interviews with the resident and/or their healthcare provider, which allows risk factors to be identified and trends to be tracked.

In early 2020, the CD team implemented a plan for addressing the COVID-19 pandemic, allocating resources and staff in order to provide a 24/7, round-the-clock response. CD established extensive protocols for tracking and investigating all COVID-19 cases. In addition, the CD team trained staff volunteers from other Detroit Health Department programs, who pivoted to assist with case investigations and the provisioning of vital resources to Detroiters who tested positive for COVID-19, in the form of food delivery and education. The protocols that were put into place provided the foundation for the now fully-established COVID-19 Investigations & Contact Tracing Team.

While COVID-19 cases were at the vanguard of CD commitments in 2020, the CD team also completed more than 2,500 investigations into non-COVID-19 diseases.

Investigations Completed

January 2020 - December 2020



For further information, please email: cdprogram@detroitmi.gov

WOMEN, INFANTS, AND CHILDREN



Women, Infants and Children (WIC) is a special supplemental nutrition program that provides nutrition education, counseling, nutritious foods, breastfeeding support and referrals. WIC supports the community by providing monthly breastfeeding support groups and in partnership with the Fatherhood Initiative, together we provide a yearly support group geared towards fathers - Daddies Café. The WIC team continued to provide services to Detroiters throughout the pandemic, although it was necessary to shift to virtual meetings (for education on breastfeeding support, for example) and telephone conversations. Support groups were also held virtually. Delivery options also went virtual. The team was able to pivot and continued to provide all services throughout 2020.

For more information, call (313) 876-4555

ACCOMPLISHMENTS IN 2020



22,270
clients serviced



of infants enrolled in
WIC are breastfed

Continuation of monthly
breastfeeding support
services (Mommies Cafe)
with the addition of
bi-annual father focused
support group (Daddies Cafe)

VISION AND HEARING



The Vision and Hearing Program's goals are to prevent permanent repercussions of vision and hearing impairment by providing age-appropriate screenings and followup. If a child cannot see or hear well, this can affect them educationally, emotionally, and socially.

The closing of schools during the pandemic curtailed the program's ability to provide screenings to children, since screening sites such as educational facilities, Head Start centers, daycare centers, as well as public, charter and private schools were forced to close. The team responded, providing as many screenings as possible. Staff redeployed to provide assistance in the effort to slow the spread of COVID-19:

- Contacted Detroiters to inform them of COVID-19 positive test results to clients
- Emailed COVID-19 test results to clients
- Staff assigned to the City's first drive-through test site at 100 Mack for first responders
- Data entry- input of all faxed, emailed or assigned Hospital Records Lab Files or other content related to COVID-19 Patients
- Contact tracing for clients and COVID-19 staff nursing homes and assisted living facilities
- Outreach to senior living facilities to schedule onsite COVID-19 testing
- Interview and monitor parolees regarding COVID-19
- Assisted Parole Officer with parolees

ACCOMPLISHMENTS IN 2020

7,750
children received initial vision screenings

539
children were referred, and received eye exams and glasses from, partner Vision to Learn

5,922
children received hearing screenings

Finalized and strengthened vision referral partnership with Detroit Public School Community District (DPSCD) enabling approximately **50%** more students to receive eye exams and eyeglasses in comparison to previous years



For more information, call (313) 876-0134

CHILDREN'S SPECIAL HEALTH CARE SERVICES



Children's Special Health Care Services (CSHCS) serves children, youth and some adults with special health care needs and supports their families

- People up to 20 years of age with at least one of the 2,700 qualifying medical conditions may be eligible for CSHCS
- Persons 21 years and older with Cystic Fibrosis or certain blood disorders may also qualify for services
- CSHCS can help you or your child get medical care and equipment
- CSHCS provides care coordination, case management, referrals to community organizations and resources based on client need
- CSHCS has an enrollment of nearly 3,811 clients in Detroit. We provide holistic family care and have strengthened our relationships with families, providers and community organizations



The program was impacted by the pandemic, but was able to offer blanket renewal of enrollment throughout 2020 to any Detroiters whose coverage ended, which allowed team members to assist the Department's response to fight the pandemic, supporting education and outreach efforts and additional staffing for the City's 24-hour nurse hotline

For more information, call (313) 876-4223

SAFE SLEEP

The Safe Sleep program continued to provide education and community outreach for all parents and caregivers of infants on the ABC's of safe sleep, along with providing a safe sleep environment (portable Crib/Pack 'n Play) to families who qualify.

Safe Sleep



A **LONE**
Not with other people, pillows, blankets or stuffed animals

ON MY **B** **ACK**
Not on the stomach or side

IN MY **C** **RIB**
Not on an adult bed, sofa, cushion or other soft surface

S **MOKE-FREE ENVIRONMENT**

Information or Classes
313-961-BABY

ACCOMPLISHMENTS IN 2020

- **83** Safe Sleep classes were conducted
- **644** participants attended
- **590** individuals = **104** faith-based individuals received Safe Sleep education
- **657** Pack 'n Play portable cribs were distributed in community-based settings
- Provided Safe Sleep education to **21** First Responders
- Provided Safe Sleep Education to **20** FQHC staff
- Provided Safe Sleep Education to **44** health, child and/or human services providers

The Safe Sleep team continued to hold Safe Sleep classes online via Zoom throughout the COVID-19 pandemic without any interruption in services. The team distributed Pack 'n Plays by way of a drive-through in the parking lot at the Detroit Health Department. Safe Sleep facilitated four community drive-through Baby Showers and services for a total of 173 pregnant moms, moms/dads with infants, and distributed 77 Pack 'n Plays at these events.

For more information, call (313) 961-2229

SISTERFRIENDS DETROIT



SisterFriends Detroit is an initiative led by the Detroit Health Department and modeled after Birthing Project USA, a national movement that trains volunteers from the community to serve as peer mentors (SisterFriends) to expecting moms (Little Sisters). The goal of SisterFriends is to create a circle of care around Detroit families, working to reduce preterm births, low birth weight, and infant mortality among women in Detroit, a city that is disproportionately affected by this issue. The program provides support, connecting families to services and resources. SisterFriends taps into one of the greatest resources we have in Detroit – our community – to support moms from pregnancy through the baby's first birthday.

ACCOMPLISHMENTS IN 2020

- **133** expectant mothers (83%) were a healthy birth weight (more than 5 lbs)
- **129** mentors recruited
- **59%** initiated breastfeeding
- **144** Enrichments, training and classes facilitated
- **1,458** total participants
- **9** outreach events were held with **249** attendees
- **13** Brunch meetings
- **8** Hosted Virtual Baby Showers

For more information, call (313) 961-BABY

DETROIT ANIMAL CARE



In 2020, the Detroit Health Department continued the implementation of a comprehensive animal response plan that provided Detroiters with lost dog identification, licensing, adoptions and more. The mission of Detroit Animal Care is to promote and protect the health, safety and welfare of Detroiters and visitors from animal bites, zoonotic disease and traffic hazards; to maintain the highest standards of humane animal sheltering; to promote the placement of animals into homes; and to encourage responsible pet ownership through education, enforcement, and community partnership.

Detroit Animal Care opened an inhouse veterinary clinic in 2020, and treated more than 2,000 dogs and cats.

Detroit Animal Care adjusted to the pandemic prior to various orders and directives issued, working with partners including Michigan Humane Society to implement steps to maintain continuous operations while protecting public and animal safety. Those steps included:

- License sales continued online using the Chameleon license program
- In-house rabies vaccinations for the public to obtain a license were suspended for all animals except impounds and quarantines
- Intakes were limited to critical cases such as bite quarantines, owner surrender for medically induced euthanasia or COVID-19 patients, and strays in need of shelter

Detroit Animal Care live release rates improved in 2020, as more Detroiters chose to foster and adopt animals to enhance their lives during lockdown and as they adjusted to working remotely.

STATISTICS

90+%
live release
rate

3,291
dogs
received

660
cats
received

546
pets reunited
with owners

1,423
pets adopted
to new homes

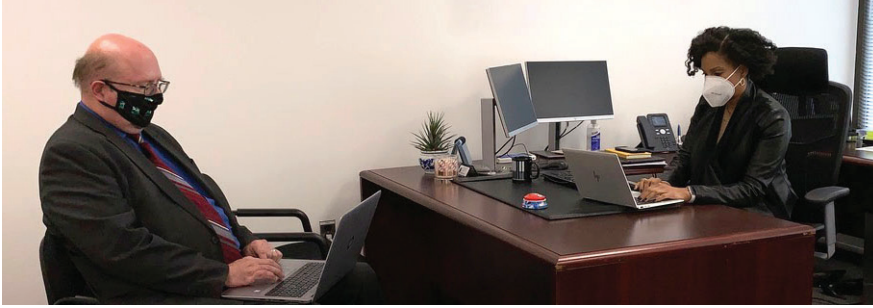
1,739
pets transferred to
rescue partners

1,338
tickets issued,
55% increase

2,610
licenses issued (same as last
year), including **280 free**

For more information, call (313) 224-6356

ENVIRONMENTAL HEALTH/FOOD SAFETY



Chief Public Health Officer Denise Fair Razo and Scott Withington at virtual swearing-in ceremony. November, 2020

Environmental Health conducts a variety of inspections and regulatory functions to keep Detroiters safe as they conduct their business. This includes inspecting restaurants, body art facilities, child care centers, swimming pools under state law, and a variety of business types including medical marijuana businesses, hotels, and dry cleaner and laundromats as a part of the City of Detroit business license ordinance. The team of more than 20 conducts inspections, investigates complaints, food-borne and environmental vector illness investigations.

The Environmental Health team was fully involved in the City's COVID-19 response throughout 2020, providing education to businesses for safe operations to help keep employees and customers safe. Staff joined the Contact Tracing and Case Investigation teams on site at nursing homes, homeless shelters and other congregate settings to provide education and perform inspections to keep residents and staff safe. The team worked with Detroit Police, Detroit Fire and other City departments to enforce COVID-19 safety rules, and investigate COVID-19 outbreaks.

Non-COVID-19 related inspections decreased as a result of shutdown of businesses and schools due to the pandemic. Staff were therefore able to assist in the Health Department's COVID-19 response:

- 14 Inspectors and three managers were sworn in at 36th District Court in a virtual ceremony attended by the Chief Public Health Officer in November, granting the team authority to issue citations for violations relating to COVID-19 safety protocols
- Completed implementation of on-line renewal of Food Service Licenses, began development for other fees/applications
- COVID-19 complaint investigations: 530
- COVID-19 enforcement: 40
- Complaints and illness investigations: 600+
- Food Service inspections: 4,261
- 1,978 licensed food service establishments
- 83 Plans submitted for new or remodeled establishments (less than half 2019's numbers with majority Jan-March)
- 55 hotels/motels
- 133 dry cleaners/laundromats
- 148 childcare facilities
- 114 swimming pools
- 13 permanent/temporary body art facilities

For more information, call (313) 876-0135

HUMAN SERVICES



The Human Services team employs contract and City staff that include case managers, community health workers and intake staff to provide critical human services to Detroiters such as assistance with housing, utilities, transportation, landlord-tenant issues, and providing city ID cards to help residents in their time of need.

For more information, call (313) 876-4000

ACCOMPLISHMENTS IN 2020

- Established a COVID-19 Quarantine and Isolation Shelter Program which included: a 24-hour, 84-bed wraparound services shelter for medically high-risk, COVID-19 positive or COVID-19 symptomatic homeless individuals
- Homeless Shelter COVID-19 Surveillance/Testing Coordination: visited 21 homeless shelters in Detroit, performing temperature and symptom checks and documenting surveillance data
- Developed a community storage and distribution site to provide crucial PPE from a network of nationwide donors, distributing more than 200,000 items to 80 community partners and homeless shelters
- More than 100 Municipal IDs distributed through Detroit ID Program
- 65 Code Blue incidents: The team coordinated a multi-departmental response to housing displacement events across the City, including fires, delinquent landlords and other emergencies resulting in a multiple-resident relocation need
- Door-to-door outreach to Detroit Land Bank Authority-owned, occupied homes. Case managing occupants towards homeownership and stable housing by discovering and addressing housing barriers

THE PUBLIC HEALTH EMERGENCY PREPAREDNESS/ CITY READINESS INITIATIVE PROGRAM

The Public Health Emergency Preparedness/City Readiness Initiative (PHEP/CRI) program goal is to respond to public health emergencies that have preventive medication or vaccine needs to reduce the health impact to Detroit residents. Examples of public health emergencies are: COVID-19, anthrax release, smallpox, Ebola, H1N1, and influenza. The overall goal of the program is to provide open Points of Dispensing locations to provide medications or vaccine to Detroiters within 48 hours of a declared public health emergency. Additional focus areas are Community Preparedness, emergency operation coordination, emergency public information and warning, medical reserve corps recruitment, medical countermeasure administration, and dispensing of medication.



For more information, call (313) 596-8801

ACCOMPLISHMENTS IN 2020

March 2020: the PHEP/CRI team were active participants in planning the City's response to COVID-19 cases, when the Department activated the Communicable Disease Outbreak Monitoring Team

The following PPE was provided to clinical teams conducting COVID-19 testing outreach:

- 10,000 pairs of gloves
- 8,000 N95 Masks
- 500 Tyvek Suits

274,000 masks were distributed with the support of the Michigan Mask program to residents, community agencies, schools, Detroit Health Department clients, homeless shelters, block clubs, after-school programs, Recreation centers and others who requested resources

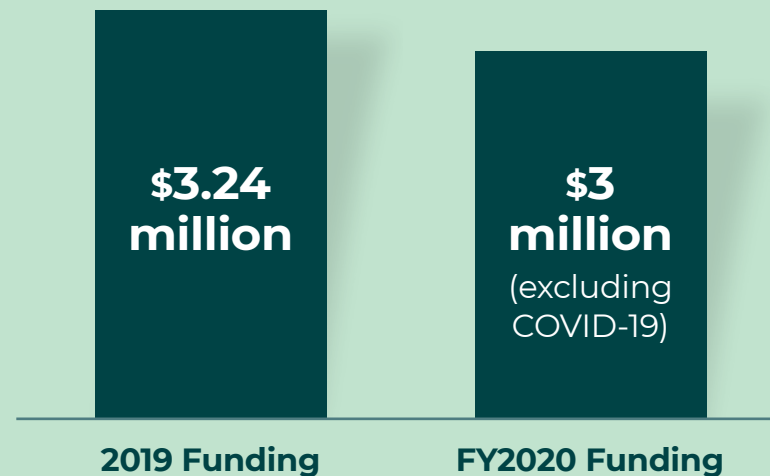
The team planned for mass vaccination clinics, including training documents for Immunization teams, development of staffing guidelines and site plans were created for the different modalities to ensure equitable access for all Detroiters

The Medical Reserve Corps was activated in December 2020, with six Medical Corp member volunteers providing vaccinations for frontline workers/first responders at the City's first clinic opening at Detroit Health Department during the last week of December 2020

Seven additional Closed Point of Dispensing Partners signed agreements with the PHEP/CRI program in preparation for providing vaccine access to the community

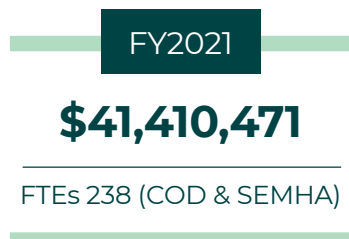
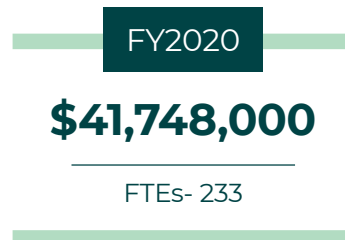
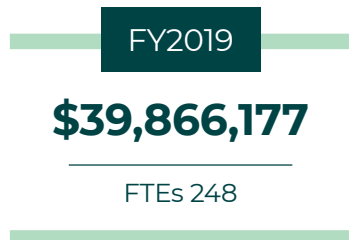
FUNDERS AND GRANTS

The Detroit Health Department pursues funding to support specific initiatives identified as health priorities. Revenue growth is not necessarily a blanket objective for securing grants. Funding targets are determined by costs associated with initiatives that serve to support the health and well-being of Detroiters.

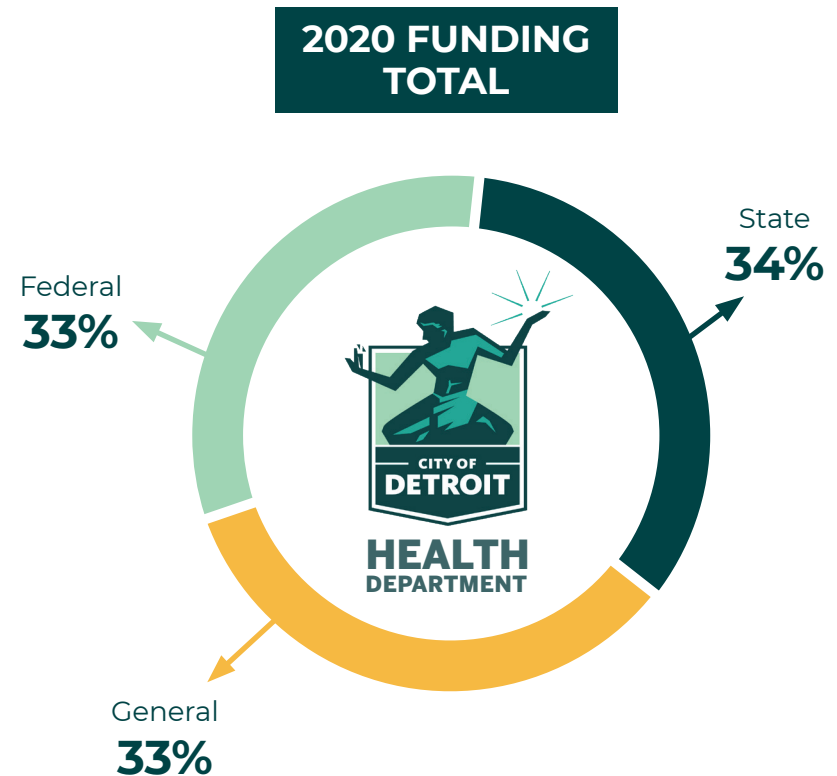


FINANCIAL OVERVIEW

Detroit Health Department Total Budget



**Note: Federal, state, and city financial disbursements follow different fiscal years. This amount does not include allocation of funds from private philanthropies or fundraising efforts, as these are episodic.*



Fee Collection includes any licensing and inspection fees received by the Food Safety and Environmental Health Division.

CHANGING LIVES ONE DAY AT A TIME

SUCCESS STORY

WOMEN, INFANTS, AND CHILDREN (WIC)

Mother of four, Ariel Jordan, has exclusively breastfed three of her children with the help and support of her loving husband and the Detroit Health Department WIC breastfeeding program. Although being an experienced breastfeeding mother, Ariel found breastfeeding baby number four to be challenging in the midst of the COVID-19 pandemic. "My husband took on a second job to support the family and he wasn't home to help me like before. I found myself having to care for the children alone and this made breastfeeding difficult," stated Ariel. In time, Ariel began to experience latching issues which resulted in low milk production. She began to worry that she may not be able to continue to exclusively breastfeed her baby.

Ariel decided to reach out to the Detroit Health Department WIC program to speak with her breastfeeding specialist, Leslie Barksdale. After explaining her situation, Leslie praised Ariel for her diligence and offered her simple and easy breastfeeding tips to assist her with overcoming her latching issue and how to increase her milk production. Ariel was thrilled! She thanked Leslie for her assistance and plans to continue breastfeeding exclusively for 1 year.



SUCCESS STORY

DETROIT ANIMAL CARE

Tiger came in with a huge tumor and was an owner surrender. His owner couldn't afford the surgery needed and couldn't bear to see him suffer. Our vet staff used our brand new x-ray and surgery suite to evaluate him and address his issues. Tiger went home on September 10, 2020. The biopsy results were not as promising as we had hoped, but Tiger was reunited with his family at zero cost to them, thanks to support from Friends of Detroit Animal Care and a great effort from the DAC team. Detroit Animal Care: Making a difference for Detroiters, one dog at a time.

Dr. Patricia Bigwood in green, Cathryn Kuykendall in DACC gear with Tiger. September 2020



CHANGING LIVES ONE DAY AT A TIME

SUCCESS STORY

SISTERFRIENDS DETROIT

From the heart of a Little Sister

In March 2020, a pregnant woman called 211 for resources to assist her and her family. 211 directed her to the Domestic Violence Unit of Detroit. That advocate provided her with a list of community resources; through this, she connected with SisterFriends Detroit to join as a Little Sister. This mom of three, with a baby on the way, was looking for resources to assist her in finding her way back to motherhood and womanhood. The Little Sister stated that her life changed with her father's passing, and she was going through so many things mentally and physically. Thanks to SisterFriends, she was no longer alone. From the community health workers/administrative team to the coordinators, the mentors to the social workers, SisterFriends Detroit has given her peace of mind.

They call to check on her; it's like an actual Sister. There has not been one day or one week that has gone by that her mentor or someone from SisterFriends has missed checking on her. Her heart is no longer lonely.

Her SisterFriends social worker tells her, "Baby, keep your head up. The world is yours. You can do this. Everyone is hurting during the pandemic, and we need someone to be there for us. We are there for you. We are another family you can have, so you can be there for your children."

Her children say that she keeps a smile on her face. She is around people who are encouraging her and her family.

From our SisterFriends staff

This Little Sister came to our program by referral through a Detroit Police Officer who intervened in a domestic violence incident, and learned she also had several cancer diagnoses.

Our staff engaged this mom to move on with her life positively for herself and her family. Despite her domestic and health challenges, her six-month old baby is now healthy. We have provided support so she can keep her medical appointments.

We were able to secure a program to provide breastmilk for her baby during health challenges she faced. The community health worker (CHW) and social worker referred her to the Department of Vocational Rehabilitation, where she will receive her Medical Assistance Certification in 2022.



CITY OF DETROIT SNAPSHOT



City population

Data Source:
ACS 2019 1-year estimate



Live births (2019)

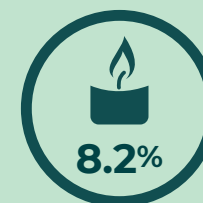
Data Source: Division for Vital
Records and Health Statistics,
Michigan Department of
Community Health



Infant deaths (2019)

Data Source: Division for Vital
Records and Health Statistics,
Michigan Department of
Community Health

“Infant Death” refers to deaths
occurring in individuals less
than 1 year of age.



Deaths due to accident (2019)

Data Source: Division for Vital
Records and Health Statistics,
Michigan Department of
Community Health



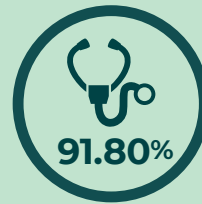
Deaths due to diabetes (2019)

Data Source: Division for Vital
Records and Health Statistics,
Michigan Department of
Community Health



Hospitalizations due to asthma (2019)

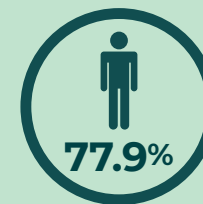
Data Source: Division for Vital
Records and Health Statistics,
Michigan Department of
Community Health



Population with health insurance

Includes civilian population.

Data Source:
ACS 2019 1-year estimate



Black or African American residents

Data Source:
ACS 2019 1-year estimate

CITY OF DETROIT SNAPSHOT



Hispanic/Latino residents (any race)

*Data Source:
ACS 2019 1-year estimate*



Citizenship of 18 year+ residents

*Data Source:
ACS 2019 1-year estimate*



Median age in years

*Data Source:
ACS 2019 1-year estimate*



Median household income

*Data Source:
ACS 2019 1-year estimate*



Owner-occupied homes

*Data Source:
ACS 2019 1-year estimate*



Average household size

*Data Source:
ACS 2019 1-year estimate*



Detroiters with at least a high school diploma

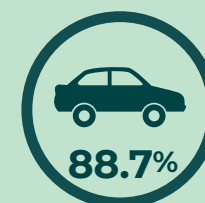
*Data Source:
ACS 2019 1-year estimate*



Households with internet access

Based on households with internet subscriptions.

Data Source: ACS 2019 1-year estimate



Households with 1 or more vehicle available

*Data Source:
ACS 2019 1-year estimate*

(313) 876-4000
detroitmi.gov/health

@DetHealth



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